

Targeted Repayment/Payment Assistance (TRA) Request

Fill up the form and email to: repaymentassistance@hsbc.com.my

BANK ATTENTION (Select as applicable, may select both)

- HSBC Bank Malaysia Berhad (HSBC Malaysia)
 HSBC Amanah Malaysia Berhad (HSBC Amanah)

PART A: CUSTOMER INFORMATION

Customer Name ("Customer")*

Business Registration Number: *

Business Telephone Number*

Email Address*

Contact Person & Designation*

Contact Person Mobile Number*

Account Number(s) (tick/insert as applicable)*

<input type="checkbox"/> All eligible loan/financing accounts; OR <input type="checkbox"/> insert relevant account number(s) below	
1.	<input type="text"/>
2.	<input type="text"/>
3.	<input type="text"/>
4.	<input type="text"/>
5.	<input type="text"/>

Options (tick as applicable – see below for details)*

<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2	
1.	<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2
2.	<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2
3.	<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2
4.	<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2
5.	<input type="checkbox"/> Package 1 <input type="checkbox"/> Package 2

*mandatory fields

PART B : Targeted Repayment/Payment Assistance Options

Package	Repayment/Payment Assistance Arrangement	Notes
1	6 months deferment on interest/profit and principal repayments	Available for all facilities, except business credit cards. There would be a 6 months' extension on your facility tenure in line with the deferment given and interest / profit will continue to be charged and accrued during the deferment period but would not be compounded.
2	6-month 50% reduction of existing monthly (or applicable periodical) loan/financing instalment/interest/profit/rental	Only available for Term Loans / Financings (i.e. Term Loan / Financing, Business Premises Financing / Business Premises Smart-i and Industrial Hire Purchase-i). Not available for Revolving Loans / Financings; Overdraft / Cashline-i; and Trade Loans / Financings. There would be a 6 months' extension on your facility tenure, in line with the repayment assistance given and interest / profit will continue to be charged and accrued during the deferment period but would not be compounded.

Kindly refer to the Banks' FAQs on HSBC Targeted Repayment Assistance support for SME Commercial Banking customers available on <https://www.business.hsbc.com.my/en-gb/my/generic/download-center> for more information.

PART C : Eligibility Criteria

1. Eligible for Small and Medium Enterprises ("SMEs") (as defined in the Guideline on SME Definition issued by SME Corporation Malaysia – see <http://www.smecorp.gov.my> for more information) whose financial condition has been adversely affected by the pandemic.
2. The assistance applies to credit facilities that were approved before 1 July 2021, and remain performing (not in arrears exceeding 90 days) as at date of application by the customer.
3. Non wound up company/entity or not under winding up / bankruptcy proceeding as at date of application by the customer.

PART D : Important Notes

1. By submitting this form, you hereby declare and represent to the Banks that you have fulfilled the eligible criteria listed in Part C above.
2. All successful application will receive a letter of notification issued by the Banks (as applicable), providing the relevant approval and detailed terms and conditions of the Targeted Repayment/Payment Assistance arrangement.
3. The Bank may conduct post hoc validation to verify representations made by customers regarding their eligibility. You may be required to submit supporting documents for such validation purposes at a later time (even post the approval of the Repayment/Payment Assistance arrangement). The Banks reserve the right to rescind the Targeted Repayment/Payment Assistance offer if it is later found that you have misled the Banks on your eligibility and in such event, you agree that the Bank may offer a customised solution that is more suitable for your financial circumstances. This may include the Bank sharing your loan/financing details with Agensi Kaunseling Dan Pengurusan Kredit (AKPK) for further financial advice on managing your debt and you hereby allow AKPK to access your CCRIS information.
4. You should arrive at the decision to select the Targeted Repayment/Payment Assistance Options independently based on your circumstances given that for either options selected, your total amount payable for your loans/ financings will be higher. Therefore, you are strongly advised to consider carefully the options and should continue paying your loan / financing obligations if you can afford it. Do refer to the Bank's FAQs on HSBC Targeted Repayment Assistance support for SME Commercial Banking customers available on <https://www.business.hsbc.com.my/en-gb/my/generic/download-center> where illustrations on the cost impact for either options selected has been provided. If you require further details on the changes to your loan/financing obligations before confirming your submission, do not hesitate to contact your Relationship Manager for additional support.
5. If you think that the above Targeted Repayment/Payment Assistance arrangement may not be adequate in meeting the difficulties faced in fulfilling your payments obligations or should you wish to review your selection (post opting in for the Targeted Repayment / Payment Assistance arrangement) or make alternate arrangements in line with your improved financial condition to reduce your overall borrowing / financing cost, feel free and do reach out to your Relationship Manager at any point of time for discussion.

PART E : Declaration & Consent

By signing this form, I/we hereby declare and confirm that I/we have fulfilled the eligible criteria as stipulated in Part C of this form and I/we provide my/our consent to opt-in for the Targeted Repayment/Payment Assistance package as stipulated above.

I/We are fully aware that we may be required to submit supporting documents for validation purposes to confirm my/our eligibility for the Targeted Repayment/Payment Assistance arrangement at a later time (even post the approval of the Targeted Repayment/Payment Assistance arrangement) and the Banks reserve the right to rescind the Targeted Repayment/Payment Assistance offer if it is later found that I/we have misled the Banks on my/our eligibility and in such event, I/we agree that the Bank may offer a customised solution that is more suitable for my/our financial circumstances. This may include the Bank sharing my/our loan/financing details with Agensi Kaunseling Dan Pengurusan Kredit (AKPK) for further financial advice on managing my/our debt and I/we hereby allow AKPK to access my/our CCRIS information.

Authorised Signatory 1

Authorised Signatory 2

Full Name (As per NRIC or Passport) :

Full Name (As per NRIC or Passport) :

Designation :

Designation :

NRIC / Passport Number :

NRIC / Passport Number :
