



NEW!
Perform RMB
remittances with
Smartform
now*

Smartform

Introducing the faster and more convenient way to perform local and overseas remittances

With Smartform, you can now perform local and overseas remittances by completing the application in the comfort of your office or home before submitting to any HSBC branch.

The Smartform is the way to go if you:

- Regularly perform domestic and cross border payments and if you prefer to use physical remittance application forms (as compared to on-line submission)
- Want to minimise mistakes and make the application form more legible by typing in the details and using the drop-down menus to fill up the form
- Want to save time and avoid having to re-fill identical details in the form for similar future transactions

The benefits of Smartform

- **Save Effort** with built-in logic and drop-down menus, as well as saveable payment templates for similar future transactions
- **Minimise Errors** and **Maximise Efficiency** in your payment instructions with validation and auto-generated payment amount which will be auto-populated in words
- **Better security** with an auto-generated barcode, ensuring no further amendments can be made after printing and validation

How it works

- Click [here](#) to download the Smartform
- Complete the form on your computer using Adobe Reader, which is available as a freeware at www.adobe.com
- Print the form by clicking on the 'Print & Validate Form' button, which automatically generates a barcode on your printed form
- Check the details on the form, sign and submit to any of our branches
- For detailed instruction on how to complete the Smartform, click [here](#) to download the step-by-step guide

Do note that from 1 January 2014, all local and overseas remittances can only be performed using Smartform. You are encouraged to familiarise yourself and begin transacting with Smartform now to ensure a smoother transition from the existing application forms.

Alternatively, if you prefer not to visit and submit the forms at our branches, please switch to online transactions via our electronic banking channels where you can perform local and overseas remittances from the comfort of your home or office: Personal Internet Banking for Retail Customers; and HSBCnet or Business Internet Banking for Corporate or Commercial Customers.

*For corporate or Commercial Customers.

