



Revision of HSBC Bank Malaysia Berhad ("HSBC") Generic Terms & Conditions

Dear Valued Customers,

We would like to inform that HSBC Generic Terms & Conditions have been revised. The following clauses have been amended :

- Clause 16 (Customer Complaints)
- Clause 18 (Use of ATM Card)

The Effective Date of the revised Generic Terms and Conditions (November 2016 Edition) is as follows:

- ▶ 10 November 2016 for new customers of HSBC
- ▶ 02 December 2016 for existing customers of HSBC as at 10 November 2016

For more information, please click on 'Terms and Conditions' in the Quick link.