



Important Notice : Update on Business Telephone Banking (“BTB”) Services

BTB services have been revised. With effect from 04 December 2016, the services that are covered under BTB are as follows:

1. Fund transfer (to own account held with HSBC Bank Malaysia Berhad/HSBC Amanah Malaysia Berhad)
2. Bill payment
3. Enquiries on latest/recent account balances, transactions, interest rates and foreign exchange rates
4. Instruction to stop cheque
5. Request for cheque book, statement of account and change of BTB pin number

Should you require assistance on any of the matters listed below, you may also speak to our Customer Service Representatives.

1. Corporate Card and Business Credit Card - activation/enquiries
2. Report lost of Corporate Card, Business Credit Card and ATM Card
3. Stop cheque

Do note that our BTB number remains the same at 1300 88 1128 (for local) / 8321 5511 (for overseas). Additionally, you can also perform an enquiry via HSBCnet, contact your Relationship Manager or visit our nearest branch for any assistance.